

1290 WORLD LLC

TWELVE NINETY CONNECTIONS

TNC Communications Notice

Version 1.1

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Entity	1290 World LLC, acting through 1290 World Connections and publicly known as Twelve Ninety Connections ("TNC")
Audience	All TNC communication recipients
Effective Date	Upon valid acceptance after TNC designates this exact version for controlled external use.

This document is part of the TNC Ecosystem Standard Protocol. It must be presented with the exact incorporated versions identified in the acceptance receipt. A visible portal state without a durable receipt is not acceptance.

1. SCOPE

This Communications Notice explains how TNC may communicate with participants through public sites, authenticated portals, Secure Conversations, email, telephone, SMS or text, video, scheduling, notifications, and other disclosed channels.

This Notice does not itself create consent for a channel or purpose when law requires separate consent.

2. COMMUNICATION CATEGORIES

TNC communications may include:

- account, authentication, verification, and security notices;
- relationship and Network activation information;
- recruiting, job, candidate, interview, offer, placement, and onboarding communications;
- service, scheduling, support, event, and operational communications;
- billing, invoice-reference, payment-status, contract, legal, and dispute notices;
- public, commercial, marketing, newsletter, and promotional communications; and
- emergency, fraud, misuse, or safety-related notices where appropriate.

3. TRANSACTIONAL AND RELATIONSHIP COMMUNICATIONS

TNC may send communications reasonably necessary to operate an account, fulfill an active relationship, provide a requested service, secure the platform, administer an agreement, or deliver a legally required notice, as permitted by law.

Opting out of promotional communications does not prevent lawful account, security, legal, billing, recruiting-process, service, or other non-promotional communications required for an active relationship. A participant may need to end or change the underlying relationship to stop communications essential to that relationship.

4. PROMOTIONAL EMAIL

Promotional email will identify TNC or the applicable sender, provide accurate subject and routing information, include a valid opt-out method, and honor a valid unsubscribe request within the period required by law.

A participant may use the unsubscribe link, preference center, or another method identified in the message. TNC may retain a suppression record to prevent future promotional messages.

5. SMS, TEXTS, AND AUTOMATED COMMUNICATIONS

TNC may send texts for verification, security, scheduling, relationship updates, recruiting coordination, service administration, billing notices, and promotional purposes when permitted.

When law requires prior express consent or prior express written consent for an automated or promotional call or text, TNC must obtain and preserve that consent before sending the communication. Consent to promotional automated calls or texts is not a condition of purchasing a service or establishing a relationship unless law expressly permits and the condition is clearly disclosed.

Message frequency varies. Message and data rates may apply. Delivery is not guaranteed and may depend on the carrier or provider.

6. STOP, HELP, AND REVOCATION

A participant may reply **STOP** to an SMS program or use another reasonable revocation method stated in the message or portal. TNC will honor a valid revocation for the applicable channel and purpose as required by law. A participant may reply **HELP** or use the support channel for assistance.

TNC may send a single confirmation message after an opt-out when permitted. An opt-out from promotional messages does not automatically revoke consent for a distinct transactional program unless the participant's request reasonably communicates that broader intent.

TNC must preserve the opt-out or revocation source, scope, timestamp, and resulting suppression state.

7. TELEPHONE AND VOICEMAIL

TNC may call a number provided for the applicable relationship. Automated or prerecorded calls will be used only with the notice or consent required for the purpose and jurisdiction. A user should not provide a number the user is not authorized to use.

8. SECURE CONVERSATIONS AND PORTAL NOTICES

Authenticated portal messages and Secure Conversations may be used for confidential, relationship, recruiting, service, billing-reference, legal, or support communications. Participants are responsible for maintaining access to the registered account and promptly updating contact information.

A visible notification without the underlying message or required receipt does not establish delivery of a legal document where a reproducible record is required.

9. VIDEO, MEETINGS, AND SCHEDULING

TNC may use approved video and scheduling providers. Joining a meeting does not automatically consent to recording. Recording or transcription is governed by the Recording & Transcription Notice and any just-in-time notice or consent.

10. COMMUNICATION PREFERENCES

TNC may provide channel and topic preferences. Preferences apply prospectively and may take a reasonable period to process. TNC may preserve a record of the request and may contact the participant through another lawful channel when necessary to complete a requested action or protect the account.

11. CONTACT INFORMATION AND AUTHORITY

Participants must keep email addresses, telephone numbers, authorized contacts, and organizational roles current. A participant who receives a communication intended for another person should notify TNC and avoid using or distributing restricted information.

12. PHISHING AND SECURITY

TNC will not request that a participant disclose a password or complete payment through an unverified message. Participants should verify unusual requests through an established TNC contact method and report suspected phishing, spoofing, or account compromise.

13. THIRD-PARTY PROVIDERS

TNC may use communications providers acting on TNC's behalf. Providers may process routing, delivery, suppression, device, and technical information. TNC remains responsible for its own instructions and disclosures; a carrier or unrelated service may have separate terms.

14. CHANGES

Material changes must be versioned and presented when required by law, contract, risk, or TNC policy. Prior consent and opt-out records remain preserved.

15. CONTACT

Communication preferences, revocations, and questions may be submitted through the portal, by using the method stated in the message, or to:

Terrance Sullivan

Founder | Twelve Ninety Connections

Office: (316) 832-7700 ext. 1290

Direct: (702) 670-1290

Email: tsullivan@1290worldconnections.com