

1290 WORLD LLC

TWELVE NINETY CONNECTIONS

TNC Accessibility Notice

Version 1.1

Document ID	TNC-STD-ACCESS-2026-08-18-001
Entity	1290 World LLC, acting through 1290 World Connections and publicly known as Twelve Ninety Connections ("TNC")
Audience	All TNC ecosystem participants and site users
Effective Date	Upon valid acceptance after TNC designates this exact version for controlled external use.

This document is part of the TNC Ecosystem Standard Protocol. It must be presented with the exact incorporated versions identified in the acceptance receipt. A visible portal state without a durable receipt is not acceptance.

1. COMMITMENT

TNC intends its public sites, authenticated portals, legal documents, communications, and acceptance flows to be usable by people with disabilities and compatible with common assistive technologies.

TNC uses the Web Content Accessibility Guidelines (“WCAG”) 2.2 Level AA as a technical design and testing objective where reasonably applicable. This objective does not reduce any accessibility right or accommodation duty imposed by applicable law.

2. SCOPE

This Notice applies to TNC-controlled websites, portals, electronic documents, forms, communications, videos, recordings, meetings, and support channels. A third-party provider may have separate accessibility features and limitations.

3. ACCESSIBILITY PRACTICES

TNC seeks to provide:

- keyboard-operable controls and visible focus;
- readable text, sufficient contrast, and responsive layouts;
- meaningful headings, labels, names, and instructions;
- text alternatives for meaningful images;
- captions or transcripts for material prerecorded media where appropriate;
- zoom and reflow support;
- error identification and recovery guidance;
- reduced-motion support where applicable;
- accessible document structure and reading order; and
- alternatives when a function cannot be made accessible promptly.

4. ALTERNATIVE FORMATS AND ASSISTANCE

A participant may request a reasonable alternative format, communication method, or assistance. Depending on the material, TNC may provide accessible HTML, tagged PDF, editable text, large print, captioning, a transcript, telephone assistance, or another reasonable method.

An accessibility request does not waive rights, change a deadline automatically, or alter substantive obligations unless TNC confirms a modification in writing. TNC will address urgent legal or transaction access needs as promptly as reasonably practicable.

5. ELECTRONIC ACCEPTANCE

A participant must be able to access and retain an electronic record before acceptance. If an inaccessible flow prevents meaningful review or action, the participant should contact TNC before accepting. TNC will not treat a failed or inaccessible interaction as consent.

6. THIRD-PARTY CONTENT AND SERVICES

TNC may link to or use third-party content and services. TNC does not control every third-party feature, but may work with providers, offer an alternative, or restrict a provider when accessibility risk is material to the authorized function.

7. FEEDBACK AND NONRETALIATION

TNC welcomes specific accessibility feedback. A participant will not be retaliated against for requesting accessibility assistance or exercising a legally protected right.

8. REPORTING AN ISSUE

A useful report may include:

- the page, document, route, or function;
- the date and time;
- the device, browser, and assistive technology;
- the barrier encountered;
- the requested format or outcome; and
- contact information for follow-up.

Do not include unnecessary sensitive information.

9. CHANGES

Material changes to this Notice must be versioned. Accessibility testing and remediation are continuing operational duties and are not established by document drafting alone.

10. CONTACT

Accessibility requests and feedback may be submitted through the portal or to:

Terrance Sullivan

Founder | Twelve Ninety Connections

Office: (316) 832-7700 ext. 1290

Direct: (702) 670-1290

Email: tsullivan@1290worldconnections.com

The request should state “Accessibility Request” in the subject or first line.